

# Sustainable Drinking Water Services at Scale: Everyone Forever



A ROUND TABLE MATERIALS  
NEW DELHI, MARCH 13, 2013

- **Background Note**
- 1. **Transformation of Public Service Management: A Journey in Organisational Change**  
*(by Vibhu Nayar IAS, Founder Mentor, Centre of Excellency for Change, Chennai)*
- 2. **Water Security and Governance in India: Key to Sustainable WASH Services at Scale Forever**  
*(by V. Kurian Baby, IRC International Water and Sanitation Centre, The Netherlands)*
- 3. **Life-Cycle Costs Approach for Sustainable Service Delivery: Application to WASH in the Indian Context**  
*(by Ratna Reddy, Livelihoods and Natural Resources Management Institute, Hyderabad)*
- 4. **Disasters and Rural Drinking Water: Some Reflections**  
*(by Mihir R. Bhatt with Mehul Pandya, All India Disaster Mitigation Institute, Ahmedabad)*



Centre of Excellence for  
Change (CEC)



All India Disaster  
Mitigation Institute (AIDMI)



International Water and  
Sanitation Centre (IRC)